Clinic Essentials Office Management System
Hardware Requirements Spec Sheet

<u>Minimum</u> **Specifications** (preferred)

Windows XP Professional (SP3)
2 - GHz CPU
100 - GB Hard Drive
8MB - SVGA Video Card
1 - GB of RAM

Windows 7 (preferred Business Edition)
2 - GHz CPU (3GHz preferred)
2 - GB of RAM (4GB preferred)
100 - GB Hard Drive (500 GB preferred)

Note: Some well-known brand name computer companies have an entry level PC basically designed for Internet use. These PCs are usually not satisfactory for running Clinic Essentials in an office environment, al though they may exceed the required specifications. This is due to the manufacturer using the most economical components available to deliver a budget PC. Please note: when selecting a computer make sure it is appropriate for a business environment. For more details, please contact Clinic Essentials Support. Please also note that Windows ME and Vista have been found to be too unreliable to use with Clinic Essentials.

Laser Jet Printer:
- Multi Function Printers (Fax, Scanner, and Printer) are usually more trouble than they are worth
- Host based printers are not suggested
- Inkjet printers typically use too much ink

19" Monitor (21" or higher LCD preferred)

Modem (only needed if the clinic does not have access to internet)
- USB modems do not work with TelePlan
- All external modems (except USB) do work with TelePlan

Telephone Line: (only needed if the clinic does not have access to internet)
- A telephone connection to the PC is used by Teleplan and by support software for our Help Desk to connect to your PC
- It is common for the PC to share the telephone line with your fax and/or POS terminal

Network Requirements (Optional):
- 100 Mbit network cards and Hub (1Gbit preferred)
- 100 Mbit Cat 5 Cabling (Cat 5E preferred)
- TCP/IP network protocol
- Dedicated server (Windows 2003, 2008 or Windows 7 preferred) for more than 3 PC's on the network

Internet Access (Optional):
- Clinic Essentials uses the Internet to retrieve program updates
- The Internet can also be used by our Help Desk to connect to your PC
- High Speed Internet, such as ADSL or Cable, is the best solution
- TelePlan can use the Internet to send data to MSP